

TELFORD HOMES SUSTAINABILITY OBJECTIVES



SUSTAINABILITY PERFORMANCE

N/A new objective not applicable for that reporting year. ● Achieved ● Partially achieved ● Not achieved

SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT

2023 KPI

FY
18/19

FY
19/20

2020

2021











2022

2022
COMMENTARY

2023 KPI

LIVING LEGACY

Creating thriving places that enable people to live sustainable lifestyles







 	Review and update Telford Homes' Living Legacy toolkit on the design of all new developments	●	●	●	●	●	Toolkit implemented on all schemes, revisions made in light of the biodiversity design guide workstream	Review and update Telford Homes' Living Legacy toolkit on the design of all new developments
 	All new developments incorporate or are within a 1km of public green space	●	●	●	●	●	All new schemes are within 500m of public green space	All new developments incorporate or are within a 1km of public green space
	Secure cycle storage available in developments for at least 80% of the total units	●	●	●	●	●	We achieved 100% secure cycle storage across all our schemes	Secure cycle storage available in developments for at least 80% of the total units
 		●	●	●	●	●	Average Public Transport Accessibility Level (PTAL) of 5 achieved	Record the percentage of developments with initiatives to reduce personal car dependency and the environmental impacts of car travel such as car clubs
	Continue to Implement Green travel plans for customers on all new developments	●	●	●	●	●	We have implemented green travel plans on all our new schemes	Continue to Implement Green travel plans for customers on all new developments
	Continue to monitor BREEAM in use Excellent rating subject to client requirements	N/A	N/A	●	●	●	To achieve this standard will require an informed and committed project partner. In the short-term, this is not an immediate client requirement, although anecdotally we believe this will change leading up to 2025	Continue to monitor BREEAM in use Excellent rating subject to client requirements
	Achieve BRE HQM 4 star or equivalent	N/A	N/A	N/A	●	●	BRE HQM is currently being used on one scheme. Rating Target is 4 star	Achieve BRE HQM 4 star or equivalent

SUSTAINABILITY PERFORMANCE



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SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT

DEVELOPMENT GOAL (SDG) ALIGNMENT	2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2022 COMMENTARY	2023 KPI
LIVING LEGACY								
 	Publish 2016-2021 Social Value Report (Roadmap 2022 Commitment)	N/A	N/A	N/A	N/A	●	Report publish and publicly available on the Telford Website	Target Complete
 		N/A	N/A	N/A	N/A	N/A		Average Considerate Constructors Scheme Score (CCS) of Excellent (39-45) across all developments Stretch Target aim to achieve one innovation point on at least 1 project
 		N/A	N/A	N/A	N/A	N/A		Develop a business strategic positioning piece on placemaking and meanwhile use

SUSTAINABILITY PERFORMANCE

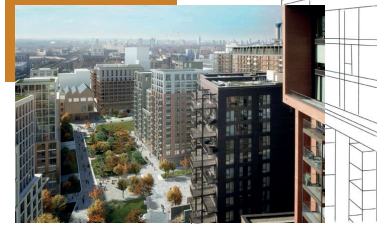


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SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT






2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2022 COMMENTARY	2023 KPI
BALANCED RESOURCES							
Making our money work harder through efficient use of resources across our business							
	Reduce the carbon intensity of our site operations by 3.8% (CO2e/100m2)	●	●	●	●	Achieved our annual site intensity reduction target, by achieving an annual reduction of 40.77% and 4 year reduction (against 2019) of 57.45%	Reduce the carbon intensity of our site operations by 3.8% (CO2e/100m2) including site and office data
	Divert 98% of construction waste from landfill and aim to work towards 2024 zero waste to landfill target	●	●	●	●	Achieved 99.04% diversion of construction waste from landfill	Divert 98% of construction waste from landfill and aim to work towards 2024 zero waste to landfill target
	Divert 95% demolition and excavation waste from landfill	●	●	●	●	Achieved 99.47% for Excavation waste and 100% for demolition waste	Divert 95% demolition and excavation waste from landfill
	Continue to reduce construction waste intensity by 3% (tonnes/100m2)	●	●	●	●	Achieved an annual reduction of 25.18% and have achieved a reduction of 39.85% since FY19/20	Continue to reduce construction waste intensity by 3% (tonnes/100m2) including site and office data
	Continue to reduce site water consumption intensity by 3% (m3/100m2)	●	●	●	●	An 45% increase in our annual site water intensity. But have seen a reduction of 56.86% since FY19/20	Continue to reduce site water consumption intensity by 3% (m3/100m2) including site and office data
 	Design our homes to achieve at least an average of 105 litres per person per day (LPPPD)	●	●	●	●	105 LPPPD water consumption achieved	Design our homes to achieve at least an average of 105 litres per person per day (LPPPD) with the ambition to achieve 100 litres per person per day (double check against KPI list)
 	Continue to ensure that 90% of the timber procured through group agreements is from FSC or PEFC	●	●	●	●	All timber is legally sourced with 99.4% of the timber procured from FSC or PEFC certified sources	Continue to ensure that 90% of the timber procured through group agreements is from FSC or PEFC

SUSTAINABILITY PERFORMANCE



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SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT


	2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2022 COMMENTARY	2023 KPI
BALANCED RESOURCES								
	Continue to implement Circular Economy statements with an aim to work towards 2024 zero waste to landfill target	N/A	N/A	●	●	●	All new planning applications implement Circular Economy statements	Continue to implement Circular Economy statements with an aim to work towards 2024 zero waste to landfill target
	Continue to ensure the acquisition and development of 100% brownfield schemes	N/A	●	●	●	●	Undertaken 100% of brownfield development	Continue to ensure the acquisition and development of 100% brownfield schemes
	Continue to implement 35% reduction in CO2 in accordance with the London Plan Energy Policies	N/A	N/A	●	●	●	Our new planning applications are already targeting a circa 35 per cent reduction in Part L regulated CO2 (2021 regulations). Our road map continues to target a reduction of 70-80% reduction in 2024 compared with the FHBS circa 75 per cent reduction requirement for 2025	50%-60% reductions in CO2 against national building Regulations (Roadmap 2023* Commitment)
 	Create Air Quality Neutral Projects (in-use) (Roadmap 2022 Commitment)	N/A	N/A	N/A	N/A	●	All schemes produce air quality assessments during the planning phase, these assessments target air quality neutrality to comply with the london plan	Target Complete
		N/A	N/A	N/A	N/A	N/A		Conduct construction green travel survey for 2023 to benchmark
 		N/A	N/A	N/A	N/A	N/A		Digitise and track vehicular transport to site to capture associated emissions from supply chain
 		N/A	N/A	N/A	N/A	N/A		10% reduction in embodied carbon against our baseline (Roadmap 2023* Commitment)
 		N/A	N/A	N/A	N/A	N/A		Benchmark the percentage of our new homes to meet the updated 2022 Part L regulations

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SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT

2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2022 COMMENTARY	2023 KPI
CREATIVE BUILDING SOLUTIONS Collaborating with our partners to identify innovative building techniques and deliver homes of the future							
 	Continue to maintain an average EPC B rating	●	●	●	●	Achieved an EPC B (average SAP of 85)	Continue to maintain an average EPC B rating
 	Continue to ensure 50% of completed units have access to onsite renewables or low carbon infrastructure	●	●	●	●	100% of schemes have access to onsite renewables or low carbon infrastructure	Continue to ensure 50% of completed units have access to onsite renewables or low carbon infrastructure
	Continue to adopt Government's MMC definition framework in preparation for 2023 20% spend target	●	●	●	●	14.29% investment in MMC compliance compared with the Government's definition framework	Continue to adopt Government's MMC definition framework in preparation for 2023 20% spend target
 	Continue to carry out POE on performance of CHP plants	●	●	●	●	POE undertaken on all schemes by an independent third party	Continue to carry out POE on as-built performance
 	Develop Whole Life Cost model	N/A	N/A	●	●	We are completing Whole Life Carbon assessments on all new schemes in addition to our shadow cost of carbon workstream.	Whole Life Carbon assessments to be completed on all new schemes
	Set-out a smart building strategy	N/A	N/A	●	●	A smart building strategy is being considered as part of our 2023 FHBS workstream	Set-out a smart building strategy
 		N/A	N/A	N/A	N/A		Become a BIM accredited business in 2023 (Roadmap 2023* Commitment)

SUSTAINABILITY PERFORMANCE



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SMART BUSINESS									
Investing in people and relationships to ensure lasting value for all our stakeholders									
	Continue to attain an AFR better than the construction industry						AFR of 0.03 compared with the construction industry average of 0.36. Telford Homes AllR of 76 (2021) compares favourably with the HBF AllR (265) 2022	Continue to attain an AFR better than the construction industry	
	Ensure site operatives to have a CSCS or Partners card						98.36% of site operatives have a CSCS card	Ensure site operatives to have a CSCS or Partners card	
 	Continue to ensure at least 7% of workforce are trainees or apprentices						7% of workforce are trainees or apprentices	Continue to ensure at least 7% of workforce are trainees or apprentices	
	Continue to strive for a staff turnover below 12%						14% turnover, not achieved due to business restructure	Continue to strive for a staff turnover below 12%	
	Continue to pay all direct employees the London Living Wage						We pay all direct employees the London Living Wage	Continue to pay all direct employees the London Living Wage	
	Continue to ensure all new joiners receive BLL training induction module						All new joiners receive BLL induction training, with a completion rate of 47%	Development of BLL induction video for new joiners	
	Maintain a NextGeneration Gold Level award						For the fourth consecutive year a Gold award was achieved	Maintain a NextGeneration Gold Level award	
	Achieve a HomeViews Recommend Developer satisfaction rating of 90%	N/A	N/A	N/A			Achieved a rating of 80% which is above industry average	Achieve a HomeViews Recommend Developer satisfaction rating of 90%	
 	Continue to monitor SME spend as a percentage of turnover						87.71% of our suppliers are SMEs accounting for 71% of our overall spend	Continue to monitor SME spend as a percentage of turnover	

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SMART BUSINESS								
	Continue to participate in CDP submission and improve category scores	N/A	N/A	●	●	●	CDP submission made - achieved a grade B-	Continue to participate in CDP submission and improve category scores
	Review all anticipated changes to the 2013 Act and publish an annual Modern Slavery and Human Trafficking statement	N/A	N/A	●	●	●	The expected amendments to the Act did not transpire in 2022. Annually we publish our Modern Slavery and Human Trafficking statements in accordance with the relevant obligations	Review all anticipated changes to the 2013 Act and publish an annual Modern Slavery and Human Trafficking statement
 	Maintain ISO9001 certification	N/A	N/A	●	●	●	Maintained certification inagural ISO 9001 cetification	Maintain ISO9001 certification
 	Maintain ISO45001:2017 certification	N/A	N/A	●	●	●	Maintained ISO45001:2017 certification	Maintain ISO45001:2017 certification
	ISO20400 gap analysis	N/A	N/A	N/A	●	●	Our focus during 2022 was to achieve our intergrated ISO management system hence ISO20400 is delayed until 2023	ISO20400 gap analysis
	Review mental health & wellbeing strategy (Roadmap 2021 commitment) New objectives set out in the 2022-23 strategy	N/A	N/A	N/A	●	●	Staff wellbeing survey carried out with recommendations incorporated into the new strategy	Implement new mental health & wellbeing strategy
	Tier 1 subcontractors to pay the London Living Wage (Roadmap 2022) commitment	N/A	N/A	N/A	N/A	●	The requirement is included within our Responsible Procurement Policy for 2022	Tier 1 subcontractors to pay the London Living Wage commitment
 		N/A	N/A	N/A	N/A	●		All subcontractor packages to include requirements to utilise materials with EPDs for key building elements where available
		N/A	N/A	N/A	N/A	N/A		No Major NCRs raised from BSI audits